# K 10

To start enjoying IPTV services on K10 device, you need to go through some basic settings needed to set-up the device:

* Make sure that **Power cable** is plugged in box and **HDMI cable** is plugged in box and TV correctly.
* Please make sure that the device light is on and interface is visible.
* If interface is not visible, please select **Source** or **Input** from TV remote.
* Please select the same HDMI option on interface as the selected HDMI slot on TV.
* To start watching, you will have to do the initial setup first.

## Initial Setup

* To connect Bluetooth remote with device, bring remote closer than **20 cm** to the device and long press the “**– volume”** button and **OK** button at same time till the light on the remote starts blinking.
* Now the Bluetooth remote **is connected.**
* Please choose the **language** option as **English**. Press **OK** and move to the next step.
* In the next step, there are two options; **Ethernet** OR **change the network**.
* If Ethernet is connected, then press Ok to continue.
* If you wish to **add WIFI**, press **OK** on **change the network**
* Now you get the option of **sign in** on your screen
* Use **your Google account ID and password** here
* **Terms and Services** appear on your screen, you need to Press “**Accept**” out of both options.
* Now you see location option on the screen, please choose **“No”**
* **Press ok** on next option **“Help improve Android”** and press **‘yes’** after this.
* Please **get better voice control** for your device.
* **Press continue twice**.
* Now you see **“Get your personal results”** on screen with two options; “**Turn on** and **No thanks**”
* Press **No, thanks** option.
* **Install already available additional apps**. And press continue.
* Some **Instructions** regarding device appear after that, please **Press OK button 4 times**.
* Main screen will open and apps will be installing in the background.
* Please wait for those apps to be installed.
* Open the **Vistro Player App** available in the list
* Press **OK on Agree**, then **confirm** and then **press allow**.
* Now you see options appearing on screen for different settings on **left side of the screen**, open **Stalker Portal**.
* On stalker Portal, **press right arrow key**, you will get option of **alias**. Please fill it up with your personal information
* Go down on second option, **“Input Server URL”** and add.
* Press **OK button** to the URL, **keyboard will appear**.
* **Add your portal** here and press **the back button** and keyboard option will disappear.
* **Do Not Check Mark** on the **“Request Username & Password”** option
* Press **Save key**.
* Now you see the **home screen of our IPTV**. Please **select LIVE TV.**
* Give it a few seconds to load, and Enjoy the service.

## Factory Reset:

Kindly first try the relevant settings for the issue. If it is not resolved by any way, then you can do the factory reset of the device.

Please note that factory reset will lead to loss of all data like favorite channels, recently watched category etc and you will have to do the initial setup again.

* Press **Home Button** from device remote.
* Go to the **Settings** option available on top right corner of screen, Press OK.
* Go to **Device preferences** and then click on **About**
* Go down the list to **Factory Reset.**
* Press **OK** and select **Factory Reset** and then choose the option **Erase Everything.**
* The box will take its time to **Reboot** and then you have to do the Initial Setup again.

### Change Portal:

In case you have more than one servers, and you want to switch from one server to the other, then you do the following settings.

* If you are watching live channels, press the Back **Button** till you get the notification **“Are you sure you want to exit?”**
* Press OK to **Confirm.**
* Now you have reached the **Main Screen of Vistro Player App**.
* Go to the **Add Account** option available with Settings Option on top right corner of the screen.
* Press OK.
* You can see your current server already there. In top right corner, there is **“+” (Add account)** sign available.
* Press OK
* Now you see options appearing on screen for different settings on **left side of the screen**, open **Stalker Portal**.
* On stalker Portal, **press right arrow key**, you will get option of **alias**. Please fill it up with your personal information
* Go down on second option, **“Input Server URL”** and add.
* Press **OK button** to the URL, **keyboard will appear**.
* **Add your portal** here and press **the back button** and keyboard option will disappear.
* **Do Not Check Mark** on the **“Request Username & Password”** option
* Press **Save key**.
* Now you see the **home screen of our IPTV**. Please **select LIVE TV.**
* Give it a few seconds to load, and Enjoy the service.
* Enjoy the new server.

## How to do Live Channel Recording:

This device allows you to record any live channels in device storage. For recording your favorite program, you need to follow these instructions:

* Play the channel on full screen which you want to record.
* Press Right Arrow Key from Device Remote.
* Go down on “Player Type” option and press OK
* Select the **IJK Player** and press Ok.
* A **Tip** pop up will appear that says **“Do you want to exit Player?”** Press **cancel**
* Press right arrow key and go down on **“Start Record”**
* You can set the time of recording
* Now you don’t have to select player type before doing recordings on this box. It is a one-time setting

## How to watch recorded channel:

Once you have recorded some clips from your live channels category, you can watch them anytime you want. Here’s how to do that:

* Play any channel on full screen.
* Press right arrow key and go down on “Record Play”
* All recorded files will appear
* Choose any one file and watch.

## Catch up services

The device offers catch up services on IPTV for you to catch up with your favorite programs that you have missed out on. Following instructions guide you how to:

* Play the channel on full screen on which you want to watch catch up
* Press the OK button and then press the down arrow key.
* Go to the blue option “EPG” and press OK button
* Catch up services will appear with dates
* Enjoy the services.

## How to Search Channel

Out of plenty of available channels, finding your favorite channels can sometimes be a challenge. Follow these instructions to make it quick to the right channel:

* Go to “All Categories” on live channels
* Play any channel on full screen
* Press OK button and press down arrow key
* Go to green option “Search”
* Press OK on **search bar** and type the **channel name** that you want to watch.
* Enjoy the services

## How to Add Channel in Favorite List

If you prefer watching some certain channels regularly and it is hard to find them every time, you can add those channels to your favorite list. Here’s how to do that:

* Play channel on full screen that you want to add in favorite
* Press the right arrow key, select first option **“Add to Favorite”**
* **Press OK**, Channel will be added.

## How to Find Favorite Channel

Once you have added channels into favorite list. You can always watch them by following these steps:

* Go to the **categories list**.
* Select the 2nd category with the name **“Favorites”**
* There you can enjoy the channels that you have added.

## How to do the Speed Test

A good Internet speed is crucial to enjoy a good IPTV service. To check your internet speed, follow these instructions:

**For first time:**

* Press the **“Google Play”** button on remote
* PlayStore will open. Then go to Search Option and press OK
* Keyboard will appear.
* Write **Internet speed test**
* Download and Install the app with this name.
* Once app is installed, a pop-up appears to open the app.
* Select Open and start the speed test.

**If App is already** **Installed:**

* Press home button from device remote
* Go to the Apps.
* Find the app **Internet Speed Test**
* Open the app and start the speed test.

## How to search VOD?

* Go to Video Club.
* Select All Categories.
* Press right arrow key.
* Open the Search Option on top left corner of the screen.
* Press OK, keypad will appear.
* Search VOD of your choice and enjoy.
* **Updated By:** **Muhammad Arshad**
* **Approved By:** **Muhammad Adil (COO)**